

# TERMS AND CONDITIONS

## Rent4All

### 1. Rental period:

The minimum rental charge is one day. One (1) day is interpreted as a period of twenty-four (24) hours. Vehicle collection and return is included within this 24 hour period. - Rentals of less than twenty-four (24) hours will be charged a full day's rate.

### 2. Booking confirmation

When booking online at the end of the booking process you will be taken to the "Reservation Confirmation" page; the reservation number will be highlighted. You will also receive a booking confirmation email containing the full details of your booking and a copy of the terms and conditions of hire. If you were booking via email you will receive this information via email. We recommend that you read the terms and conditions and save/print this booking confirmation email and keep it for your records.

### 3. Rates

Your rental quote takes into account all mandatory charges corresponding to your booking criteria. Quote generally includes the following items: - Value Added Tax or any other local tax; Young Driver surcharge (if applicable), Unlimited Mileage, Third party liability insurance. An excess amount displayed at time of reservation indicates the maximum amount of money you are liable for in the event of damage to or theft of the vehicle. This excess amount may be waived by purchasing optional additional protection at time of rental.

The rates are guaranteed for the rental associated with the confirmed booking.

Additional charges to your basic rental rate may include:

- Additional Driver charge: when there is more than one driver associated with a rental, the second, or subsequent, driver is referred to as the additional driver. There may be a charge applied for each, or all, additional drivers.
- Pick Up/ Drop off Location charge: an additional charge which applies at certain -city or locations;
- Any additional equipment: such as baby seats, boosters, GPS.

- Out-of hours service: If you pick up or return the car outside the normal opening hours you will be charged 15EUR "out of hours service fee". Please check at reservation and/or check out time.
- Damages & Theft: up to the limit of the protection excess if this protection has been subscribed to, otherwise up to the limit of the vehicle's residual value.

#### 4. Drivers, age and license:

Cars and scooters can be only driven by an authorized driver - explicitly stated in the contract agreement as a driver, including their name, driving license number and a signature. Driver must also fulfill following requirements:

##### A. Cars

Minimum age of the driver is eighteen (18) years for car categories (Mini Manual, Economy Manual, Economy Automatic, Compact Manual, Compact Automatic, Open Top, Full Size Manual).

##### B. Scooters

Drivers can drive up to 50cc if they hold an AM driving license, up to 125cc if they hold the A1 driving license, up to 400cc if they hold A2 driving license, any scooter if they hold A driving license. Minimum age of the renter is twenty (20) years old.

##### B.1. Special occasions:

- 50cc: The minimum age is twenty (20) years if the driver owns the AM driving license otherwise, the driver must hold the driving license B for six (6) years or more AND must be at least twenty-seven (27) years old.
- 51cc to 125cc: The minimum age is twenty (20) years if the driver owns the A1 driving license otherwise, the driver must hold the driving license B for four (4) years or more AND hold the AM driving license for four (4) years or more AND must be at least twenty-seven (27) years old.

## 5. Insurance:

### A. Cars

- i. Third Party Insurance (TPI): insurance that provides the driver of a Vehicle with protection against liability for another party's claims for damage to his/her property or for bodily injury or death arising out of an incident arising whilst you are using the Vehicle. Third Party Insurance is a mandatory legal requirement and it is therefore an integral part of our rental service. The cost of it is included in the rental charge with excess. Driver is covered in case of an accident which was caused by another driver. The rate of the excess depends on the car type and drivers age as per table A.1.
- ii. Premium Insurance (PI): Extra insurance in which the driver can lower the excess. The price of the insurance and the excess depend on the car type.
- ii. Full Insurance (FI): This insurance provides the driver an excess of 0 euros and can be added to every type of vehicle. The price of the insurance depends on the car type.

The types of insurance mentioned above cover all types of damages EXCEPT damages to the mirrors, glass, accessories, interior and undercarriage of the car.

#### A.1. Insurance pricing and excess rates

##### Excess

	TPI	PI	FI
Mini Manual	900*	350	0
Economy Manual	950*	400	0
Economy Automatic	950*	400	0
Compact Manual	950*	450	0
Compact Automatic	950*	450	0
Open Top	950*	450	0
Full Size Manual	1100*	600	0

\*Drivers below 20 have full liability for the car in case of TPI

## Price

	TPI	PI	FI
Mini Manual	0	8	12
Economy Manual	0	8	12
Economy Automatic	0	9	13
Compact Manual	0	9	13
Compact Automatic	0	10	13
Open Top	0	10	13
Full Size Manual	0	10	15

## B. Scooters

i) Third Party Insurance (TPI): insurance that provides the driver of a Vehicle with protection against liability for another party's claims for damage to his/her property or for bodily injury or death arising out of an incident arising whilst you are using the Vehicle. Third Party Insurance is a mandatory legal requirement and it is therefore an integral part of our rental service. The cost of it is included in the rental charge with excess. Driver is covered in case of an accident which was caused by another driver. The rate of the excess depends on the car type and drivers age as per table B.1.

ii) Extra Insurance (EI): Extra insurance is an insurance in which the driver can lower the excess. The price of the insurance and the excess depend on the scooter type as per table B.1.

### B.1. Insurance pricing and excess rates

#### Excess

	TPI	EI
Type A (50cc)	FDP*	350
Type B (110cc)	FDP	400
Type C (125cc)	FDP	400
Type D (300cc)/Special	FDP	450

\*FDP= Full Damage Payment

## Price

	TPI	EI
Type A (50cc)	0	5
Type B (110cc)	0	5
Type C (125cc)	0	5
Type D (300cc)/Special	0	7

### C. Insurance Exclusions

Only drivers explicitly stated in the rental agreement are allowed to drive the rental vehicle. Any damages or loss caused by unauthorized drivers are not covered by either third party insurance or the extra insurance options ( Full insurance and Premium Insurance).

Insurance does not cover the damages caused by abnormal use of the vehicle. Abnormal use means that your use of the Vehicle whilst you are in charge of it doesn't comply with the Road Traffic laws that prevail and/or does not meet with the requirements of the Local Rental terms and conditions and/or does not meet with the standards of driving that would be expected of a reasonable and prudent driver.

### D. In case of accident

In case of car accident (collision, scratches, mirror breaks, tyre punctures, undercarriage hits or roll over), the Renter is responsible to report the accident with full details of the other party involved, to the traffic police and RENT 4 ALL CARS AND SCOOTERS, otherwise the insurance (TPI, FI, PI) will not be valid.

In case of a scooter accident (collision, fall, scratches, mirror breaks or tyre punctures)the Renter is responsible to report the accident with full details of the other party involved, to the traffic police and RENT 4 ALL CARS AND SCOOTERS, otherwise the insurance (TPI, EI) will not be valid.

If there is an accident call +30 698 66 54 094, the police (100) and the insurance +30 210 65 04 046 (24h road assistance number).

## 6. Payment and deposit:

When concluding the Rental Agreement, the Company shall request payment by either credit card or in cash from the Renter; provided, however, that when the Company has approved payment by some other method, the Renter may pay rental fees by such method. Payment can be done directly at our office either by cash or by credit/debit card. No deposit is required.

## 7. Pick up of the car

The Renter is responsible before taking delivery of the car, to examine it and report any defects prior to signing the rental agreement. Reported defects will be added to the rental agreement and Renter will not be deemed responsible for these defects at the end of the rental period.

## 8. Mileage and Limitations:

Unlimited mileage. The renter is not charged extra fees based on the distance they drive the rental car during the rental period. Renter(s) are only allowed to drive the car within the Island of Corfu unless otherwise stated in the rental agreement as per paragraph 11.

## 9. Return of the car:

The car must be returned within an hour (1) of the end of the rental. If there is a delayed return Renter will be charged with an extra day of rental (as per rental agreement). In case of delayed return Renter is obliged to inform us about the delay via telephone at least 1 hour before expected return as per rental agreement. Failure to inform us about the delayed return may result in an additional fee of one daily rental (as per the rental agreement).

## 10. Fuel Policy:

The renter must return the car with the same amount of fuel as it was delivered at the start of the rental. If the renter returns the vehicle with less fuel than delivered, charges based on the amount difference and fuel type will be applied. There is no refund when returning the vehicle with a higher amount of fuel.

## 11. Ferry Transportation

Allowed only with the prior written approval of **ΚΕΡΚΥΡΑΙΚΗ ΝΑΥΑΓΟΣΩΣΤΙΚΗ ΜΟΝΟΠΡΟΣΩΠΗ ΙΚΕ** - RENT 4ALL CARS AND SCOOTERS CORFU. The renter is liable for all damages that may have been caused for any reason to the rented vehicle during its transfer, regardless of any coverage and liability restrictions accepted and paid at the start of the rental. Failure to comply with this paragraph may result in a fine of 600 EUR for the Renter.

## 12. Prohibited Use of the Car & Scooter:

Certain uses of the car or scooter and other actions you or a driver may take, or fail to take, will violate the Rental Agreement. A VIOLATION OF THIS PARAGRAPH, WILL AUTOMATICALLY TERMINATE YOUR RENTAL AND IS AN EXCLUSION TO AND VOIDS ALL LIABILITY PROTECTION AND ANY OPTIONAL SERVICES THAT YOU HAVE ACCEPTED, INCLUDING BUT NOT LIMITED TO SUPPLEMENTAL LIABILITY INSURANCE, PERSONAL ACCIDENT INSURANCE, PERSONAL EFFECTS INSURANCE, ANY ROADSIDE ASSISTANCE PLAN, EMERGENCY SICKNESS PROTECTION AND LOSS DAMAGE WAIVER (LDW) OR PARTIAL DAMAGE WAIVER. IT ALSO MAKES YOU LIABLE TO US FOR ALL PENALTIES, FINES, FORFEITURES, LIENS AND RECOVERY AND STORAGE COSTS, INCLUDING ALL RELATED ATTORNEYS' FEES, LEGAL EXPENSES, FEES AND COSTS THAT WE MAY INCUR. It is a violation of this Paragraph if any of the following occurs: A. You use or permit the car or scooter to be used: 1) by anyone other than an authorized driver, as defined in paragraph 4; 2) to carry passengers or property for hire or more passengers than the car has seat belts to carry or more than 2 passengers for scooter (driver included); 3) to tow or push anything; 4) to be operated in a test, race or contest or on unpaved roads; 5) while the driver is under the influence of alcohol, any controlled substance, as per tables A, B, Γ and Δ which are mentioned in par. 2 of the article 1 of the Law 3459/2006 (A'103), or medications that affect vehicle operation and/or constitute driving while impaired under applicable law; 6) for conduct that could be charged as a crime such as a felony or misdemeanor, including the transportation of a Controlled Substance or contraband, stolen goods, illegal devices, or persons protected by prohibitions against human trafficking; 7) recklessly or while overloaded; or 8) if You or an additional driver, whether authorized or not: 1) fail to promptly report to **ΚΕΡΚΥΡΑΙΚΗ ΝΑΥΑΓΟΣΩΣΤΙΚΗ ΜΟΝΟΠΡΟΣΩΠΗ ΙΚΕ** - RENT 4ALL CARS AND SCOOTERS CORFU any damage to or loss of the car or scooter when it occurs or when you learn of it and provide us with a written accident/incident report or fail to cooperate with our investigation; 2) Where required by law, failed to report an accident to law enforcement; 3) obtained the car or scooter through fraud or misrepresentation; 4) leave the car or scooter and fail to remove the keys (or key fobs) or close and lock all doors, close all windows and the trunk and the car or scooter is stolen or vandalized; or 5)

intentionally or with willful disregard cause or allow damage to the car or scooter. C. You or an additional driver, whether authorized or not, return the car or scooter after hours and it is damaged, stolen or vandalized or you otherwise fail to take reasonable steps to secure the car or scooter, its keys, key fobs, or other remote entry and starting devices. D. Driving or operating our car or scooter while using a hand-held wireless communication device or other device that is capable of receiving or transmitting telephonic communications, electronic data, mail or text messages shall be deemed a breach of the Rental Agreement.

### 13. Cancellation policy and changes to reservation:

All rentals have free cancellation 48 hours prior to arrival. For cancellations within 48 hours, 30% of the total reservation cost will be charged. There is a possibility to change your rental via email 16 hours or more before the rental, for changes less than 16 hours before the rental the Renter is required to contact us via telephone in order to confirm the changes.

Renter is required to inform us in case of any delays or provide arrival flight number. If the Renter does not show up for the pickup within one hour window from the pick up time stated in his reservation Rent 4 All is entitled to charge 50% of the total reservation cost as a no show fee.

### 14. VAT & taxes:

The rates given include VAT and taxes. There are no extra or hidden fees.

### 15. Traffic violations

For all the rental period the renter is obliged under the Greek Traffic Law. The renter is liable for the payment of all traffic fines, penalties and appended administrative sanctions that may result from violating the Greek Traffic Law. FINE ADMINISTRATION FEE (FAF): In case of a fine due to a violation of the Greek Traffic laws the renter has the obligation to pay **ΚΕΡΚΥΡΑΙΚΗ ΝΑΥΑΓΟΣΩΣΤΙΚΗ ΜΟΝΟΠΡΟΣΩΠΗ ΙΚΕ** - RENT 4ALL CARS AND SCOOTERS CORFU a non-refundable fee of €30 + VAT for every violation, to cover administration expenses.



## 16. Vehicle cleaning charges

When returning the vehicle a cleaning fee of 50 EUR might be applied upon inspection of the vehicle. Instances where a cleaning fee might be applied by the **ΚΕΡΚΥΡΑΙΚΗ ΝΑΥΑΓΟΣΩΣΤΙΚΗ ΜΟΝΟΠΡΟΣΩΠΗ ΙΚΕ** - RENT 4ALL CARS AND SCOOTERS CORFU includes but are not limited to: any stains, dirt, odor, or soiling attributable to your use that cannot be cleaned with our standard post-rental procedures as determined by us in our sole discretion.

## 17. Jurisdiction and applicable law

In case of difference between the contracted parties, the Greek Courts only will have jurisdiction. The agreement is governed by Greek law, without giving effect to conflict of law principles.